

Privacy Policy

XTERRA, a fitness equipment and service brand of Dyaco International Inc. (hereinafter referred to as “Company”). To ensure the confidentiality of your personal information on the Internet or other e-Commerce activities, this Company provides a privacy declaration to all online browsers and service users. Please read the following privacy policy to understand how your personal information will be handled when you use XTERRA+ APP online service (hereinafter referred to as “Service”). Upon the completion of the membership registration procedure or the use of this Service, you will be deemed to have read, understood, and agreed to this privacy policy. If you do not agree to abide by this privacy policy, you must stop accessing and stop using this Service and any information on this Service. When you join this Company’s XTERRA membership, you agree to provide your personal information, and the related details are described as follows:

I. Membership Registration

XTERRA Membership: When you apply for this Company’s XTERRA+ APP membership, this Company will obtain your personal information, including but not limited to your name, email address, date of birth, gender, mobile phone number, height, weight, resting heart rate, preferred exercise type, city of residence, etc. based on the use of a designated email address or any other third-party account as the member account. When you use this Service, this Company will also collect other specific information about you or your activities, and you agree to this Company’s collection, storage, and processing, and use of these data, such as your name, email address, etc. In the future, this member account will be used as your membership right to exercise claims.

II. Custody Responsibility

Members are responsible for the custody of their member account and password obtained after registration. DO NOT provide any personal information, especially the password, to anyone or lend your mobile device to others. When sharing your computer with others or using a public computer, you must close the browser window to prevent others from reading your personal information or letters. If members find that their member account or password has been illegally obtained, used, or stolen, they should notify this Company immediately, otherwise the consequences will be borne by the members themselves and will have nothing to do with this Company, and the related damages or losses incurred will not be compensated. Members are not allowed to transfer or lend their member account or password to others for use.

III. Member's Rights

1. You can query, read, delete and modify your XTERRA+ APP account and personal information at any time.
2. You can request to clear the personal data collected by this Service about you under certain circumstances, for example, when this Company's original purpose of collecting your personal data no longer exists.
3. The Company will send you specific messages related to this Service (such as service announcements and management messages). These messages are considered part of this Service. If you do not want to receive the related messages, you can delete your account to terminate the use of this Service or notify this Company to delete this service account, delete all collected personal information, and stop sending the service-related messages.
4. You can request to transfer a copy of your personal data collected by this Service to another company.
5. Please contact this Company directly, when you want to exercise any of the above rights.

IV. Member Agreement Statement

I agree that this Company may collect, process and use my personal data in accordance with the following conditions, and confirm that the following relevant rights and information have been notified:

1. Personal Data User:
 - a. This Company and its affiliated companies.
 - b. Any approved third party
2. Purposes of Collecting Personal Data: This Company collects, processes and uses the personal data for the following specific purposes:
 - a. Satisfy your request for this Company's product or service and improve service.
 - b. Customize advertisement and business behavior management service, contact individuals, and conduct consumer research.
 - c. Use data and records of surveys, researches, analyses and statistics in hope of improving the quality of this Service.
 - d. Plan new product functions and new services of this Company.
 - e. Customer service and problem handling.
 - f. Provide internal and external customer's anonymous reports.
 - g. Notice of various services and activities of this Company.
 - h. Provide you with the functions of the service that you request.

The Company will send you the commercial materials or e-mails after obtaining your consent before your registration and log-in.

This Company will also automatically receive and record your information on computers, mobile devices (such as smartphones, tablet devices, wearable devices, etc.) and browsers, including IP address, cookie data of XTERRA website, software and hardware attributes, and various data received by XTERRA+ APP. **These data are used for analyzing the total traffic or online behavior surveys of users only.** The Company also uses the cookie technology to provide more suitable services for users' personal needs, such as storing, correcting and tracking the online information that you browse, and reading these cookies when you register, log in, browse, and log out.

3. Types of Personal Data: The personal data include but not limited to information that directly or indirectly identifies you, such as you name, e-mail address, date of birth, gender, telephone number, height, weight, heart rate, preferred exercise type, city of residence, etc.

- V. Personal Data Storage Duration: Except for those legally required or allowed to retain a longer time, this Company will retain your personal information for the required period of time to achieve the purpose set for this privacy policy.
- VI. You have read and agreed to each of the descriptions above. The Company may modify or amend this policy from time to time. When this Company has major changes in the processing of personal data, this Company will notify you through this Service or other means. If you continue to use this Service, it will be deemed that you have agreed to the modification or amendment of the privacy policy of this Company.
- VII. Whenever there is a dispute arising out of this agreement, both parties agree that the Taipei District Court of Taiwan shall be the court of first instance to exercise jurisdiction.